	ines of defence)														
ROW RISK NO REF	DEPT		•	Programme Boards Functional compliance reviews Working Groups	Audit Reports Regulatory Reviews Snr Executive Committees Scrutiny Committees Portfolio Boards Peer Reviews	RES	EVIOUS BIDUAL RATING	CURRENT RESIDUAL RISK RATING	RAG RATING /CHANGE IN RISK RATING	PLAN	HOW WILL PROGRESS BE MEASURED (LIST MEASURABLE BENEFITS AND NON- QUANTIFIABLE BENEFITS)	TARGET DATES (or review date if target unknown)	OFFICED(S)	DIRECTOR / ASSISTANT DIRECTOR	RISK CHAMPION
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1 SF2 On IRR	Finance	Inability to meet the longer term target budgets given the size of the resource reductions and increasing cost pressures as detailed in our Medium Term Financial Strategy 2017-2020. This would result in a negative impact on budgets, loss of reputation, negative impact on front line services and a negative VFM opinion from external audit. The Medium Term Financial Strategy (MTFS) sets out how we will finance the priorities for the Council, having regard to the Plymouth Plan, the Corporate Plan and the uncertainties around a number of issues including the level of reductions in future funding from Central Government and the consequent changes required of the Council. Risk Category: FINANCIAL	will now be updated quarterly.	An officer working group comprising of our Senior Leadership Team and senior finance management has met regularly to advance the MTFS. Finance and Assurance Review Group (FARG)	MTFS agreed by Full Council The Chief Financial Officer (s151). CMT and Cabinet continue to receive monthly monitoring reports identifying risks and pressures leading to the consideration of proposals for corrective action. Integrated Health and Wellbeing Board. PCC Finance and People Directorate SMT continue to work in collaboration with the NHS Success Regime to ensure the Plymouth Integrated Fund is not compromised. Internal Audit Reviews by DAP and Audit SW.	P	5 20	P 1 2	R	November 2017. This has been updated as at the end of quarter 3 to reflect the latest budget position and the impact of the Provisional Local Government Settlement. CMT and Members have been actively consulted and involved in the development of the MTFS. The MTFS has been reviewed by Scrutiny and considered as part of the January Scrutiny meetings.	All savings plans have been through a robust challenge process by CMT, SMTs and Members. Protect PCC's funding entitlements and maximise its position under the pilot scheme through careful monitoring. Develop countermeasures and alternative	Ongoing Ongoing Ongoing Ongoing	Paul Looby	Andrew Hardingham	Aaron Perrin
2 SF3 On Op (OF2) & IRR	Finance	•	during the year.	Finance and Assurance Review Group monitor Integrated Commissioning risks. MTFS Working Group has met regularly to manage the budget process.	Progress reported within monthly finance reporting to Cabinet members. Continued Member engagement in Budget process and MTFP setting process by having regular Member briefings. Regular project accounting reports to the Transformation Portfolio Review Group. Audit & Governance Committee oversee the financial reporting process. The Chief Internal Auditor supports the Audit & Governance Committee and reviews its effectiveness annually. Higher profile of Council's finances at both CMT and Cabinet. CMT have the MTFS as a standing agenda item.		5 20	4 5 2	O R	Investment in income earning assets. Ambitious capital programme and strategic investments from income earning assets. Cross department strategy on grant maximisation. Continue the Transformation Programme which is improving efficiency and	Better return on the investment portfolio. Income generation monitored via revenue budget. Improved efficiency and reduced costs. Increase in successful bids. Reduced contract costs.	Ongoing Qtly MTFS updates Ongoing Qtly reviews Ongoing	Paul Looby	Andrew Hardingham	Aaron Perrin
J J =	Education, Participation & Skills	Reduction in the quality of education provision negatively affecting level of pupil attainment and damage to reputation following poor Ofsted inspection. The risk is very high (red) in the secondary sector but less so in the primary sector (amber). Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING A caring council - Improved schools where pupils achieve better outcomes	Ofsted inspection outcome tracking. Data analysis. Plymouth Leadership Advisor works with schools and provides challenge to Multi Academy Trust CEOs	Trust development to secure school improvement.	Ofsted inspection. Plymouth Education Board. Education & Children's Social Care Overview & Scrutiny Committee.	New		4 5 2	O R	Development of an accountability and support model involving a number of partners. The Plymouth Challenge will create a partnership of distinct interventions to drive	Ofsted Inspection results. Attainment levels and data analysis. Evidence of innovative solutions based programmes that are evaluated against outcomes. Education & Children's Social Care Overview & Scrutiny Committee (November 2018)	Review Nov 18	David Bowles	Judith Harwood	Julie Reed
4 SCYPF1 On IRR	Children's Social Care	Risk to vulnerable children, young people and families by not delivering early intervention and prevention and responding as soon as possible to their needs and promote better long term life outcomes. Early intervention aims to promote better long term life outcomes for families, and in doing so, also prevent them needing more intensive and higher cost services in the future, such as children's social care or the criminal justice system. Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	The Children and Young People's Commissioning Plan Troubled Families Outcomes Plan Families with a Future initiative	CYP System Design Group. Performance and Complaints monitoring.	Local Safeguarding of Children Board.	4	4 16	4 4 1	6 A	Continue to drive forward transformational change across the partnership in relation to whole family working, engagement with the Early Help Assessment Tool process, data exchange and achieving the outcomes required within the Troubled Families Outcomes Plan.	Reduction in caseloads	Ongoing	Tracey Green / Siobhan Wallace	Neelam Bhardwaja	Sandy Magee
5 SCEO1 On IRR	Chief Executive Office	Failing to support our most financially vulnerable residents by not monitoring the risk of increased poverty/hardship as a result of the impact of Welfare Reform and reduced funding for discretionary welfare funds. Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	Impact of welfare reform continues to be monitored and discretionary welfare schemes reviewed and quarterly welfare dashboard produced. Plans implemented and strategies in place to create jobs. Support continues to Credit Unions and other financial inclusion initiatives. Local support agreement for Universal Credit claimants. Adoption of the Child Poverty Action Plan in October 2016.		Safer Plymouth Partnership aligns governance structure with Health and Wellbeing Board. Child Poverty Cross Party Working Group	4	4 16	4 4 1	A	Regular review of local Council Tax Support Scheme. Support for implementation of Universal Credit and those affected by the benefit cap. Create jobs and widening access to employment	Contract monitoring of commissioned Advice Services. Customer Satisfaction Rates/Welfare dashboard. Economic Performance Monitoring arrangements. Child Poverty Action Plan	Ongoing	Darin Halifax	Giles Perritt	Maddie Halifax

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	Public Health	relation to statutory duties and deadlines are reduced. This is due to operational	Keep children, young people and adults protected	All areas of work have been assessed and prioritised to attempt to focus attention on those areas of highest need. All areas have been risk assessed and we follow a triage system to focus resources on areas of greatest risk, however, residual risk remains. We continue to make efficiencies and continue to make progress however we have suffered from staffing issues and corporate support from IT and Transformation programs	Second Line of Defence (Strategy/Policy oversight and support)	Third Line of Defence & Framework Oversight (Audit / Member, Snr Executive and External oversight/validation) Food Standards Audit has taken place. An action plan has been agreed and we are working towards completion. An action plan for workplace stress has been produced and plans to improve staff wellbeing.	P 3		PI	15	t (including income targets, monitoring demand.	Oct-18 Alex Fry, Rachael Hind, Nicola Horne, Katharine O'Connor	Ruth Harrell Scott Senior
7 SF5 Fi		The Council not meeting its obligation to keep data secure by failing to adhere to Data Protection Act 2018 Regulations results in loss of trust in the Council and/or financial penalty from the ICO Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	quality public services	Incident reporting and management in place. Escalation of breaches to Management of Information Security Forum (MISF) and Senior Information Risk Owner (SIRO). Annual IT Health Check	Group Devon Information Security Partnership (DISP)	Annual Information Governance report to Audit and Governance Committee External Compliance assessment. CMT regularly briefed.	5	3 15	5 3	15	A	mplement greater reporting consistency within directorates. mplement improved incident analysis within the Service Desk. Ensure full corporate attendance for MISF. mproved contract management with partners. mplement greater reporting consistency within directorates. mplement improved incident analysis within the Service Desk. Ensure full corporate attendance for MISF. Standardised breach management processes distributed to key staff.	Improved breach reports distributed to directorates	Ongoing John Finch Ongoing Ongoing Ongoing Ongoing Ongoing	Andrew Hardingham Andrew Hardingham
	Executive	Potential failure to deliver effective electoral services functions due to inadequate resourcing and processes and lack of appropriately qualified staff. Consequences could include a negative impact upon maximising registration and a risk of disenfranchising voters. All eligible people are able to participate in the electoral process, should they wish to do so with resident and stakeholder confidence through: -Capability and resilience developed -Integrity of systems -Rigour in process and planning Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	quality public services	Local and By-elections successfully delivered.	Elections Programme has dedicated Programme Manager and operational management resource. Elections Programme Board review Election risk register. Continue to monitor business continuity arrangements and review data quality.	Chief Executive is the Senior Risk Owner. Assistant Chief Executive is the Project Executive. Strategic Election Board Audit & Governance Committee and Local Partnership Gateway review give Council reassurance on delivery of the development programme	4	4 16	3 4	12	\	Capture learning from 2018 Canvass. Scope options for ICT investment to enhance data quality. Workforce development. Resource planning and recruitment with HROD and Comms with CMT support.	Ongoing review as per Programme	Ongoing Glenda Favor-Ankersen	Tracey Lee Maddie Halifax
9 SSS1 S		Risk of non delivery of a plan for waste that delivers increased recycling levels in Plymouth and ensures it meets the PFI targets agreed in the SW Devon Waste Partnership The city's recycling targets are achieved and the service is modernised and fit for purpose so that the increase in demand on the service in accordance with the Plymouth Plan Housing Growth can be met Risk Category: DEVELOPMENT & REGENERATION	green, sustainable city that cares about the environment	back office systems and processes which are designed to improve the delivery of frontline services for customers. Measures either delivered or in progress include	to assess customer experience. Monthly Balanced Scorecard of KPIs which include recycling rates.	The South West Devon Waste Partnership hold quarterly meetings.	3	4 12	3 4	12	A t	Continued delivery of alternate weekly	Delivery against Modernisation Plan, service standards and KPIs. Monitoring of tonnages against forecasted disposal amounts	Ongoing Lou Hayward	Lou Hayward Gill Peele

		T			Policies and procedures	Programme Boards	Audit Reports	<u> </u>							T T			
	DIC:		DESCRIPTION OF RISK	LINK TO	Link to business plan Delegations of authority / Fraud checks	Functional compliance reviews Working Groups	Regulatory Reviews Snr Executive Committees	PRE	VIOUS	CURR	ENT F	RAG RATING	AOTION DI ANTI-LITE DI CONTRA LA CON	HOW WILL PROGRESS BE MEASURED	TARGET DATES	DESPANCE:	DIRECTOR	/
ROW NO	_	DEPT	(Risk description should include cause / risk event / consequence and risk category)	t CORPORATE	Risk and control framework Performance Management Project Management reviews	Working Groups	Scrutiny Committees Portfolio Boards Peer Reviews	RES	IDUAL	RESIDI RISK RA	UAL /C	CHANGE IN RISK RATING	ACTION PLAN / FUTURE MITIGATION / ASSURANCE PLAN	(LIST MEASURABLE BENEFITS AND NON-QUANTIFIABLE BENEFITS)	(or review date if target unknown)	RESPONSIBLE OFFICER(S)	ASSISTANT DIRECTOR	. KISK
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10	STS1 On IRR	IDirector of	Failure to reduce Health Inequalities will mean our poorest residents continue to live shorter lives as well as more years in ill health. This risk impacts the city's growth ambitions as well as the sustainability of the health and social care system through increased demands on welfare care, support and health services. Further risk of failing to achieve the city's vision where "an outstanding quality of life is enjoyed by everyone" and the key Caring Plymouth objective to reduce health and social inequalities. Reducing inequalities particularly in health and between communities is a long term priority for the City Council to support the delivery of the vision for Plymouth where an outstanding quality of life is enjoyed by everyone Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	Reduced health inequalities			The Health & Wellbeing Board. Thrive Plymouth integral to the Plymouth Plan which is monitored via CMT/Cabinet/Full Council. The DPH annual report will focus on Thrive Plymouth.	3	4 12	3 4	1 12		Continue to work with employers and schools to influence healthier lifestyles and to embed the national One You campaign and 5 Ways to Wellbeing across the city.	measured in changes in life expectancy. ODPH produces a report each year to monitor this,	in October each year. PDH report in	Sarah Lees / Rob Nelder	Ruth Harrell	Scott Senior
11		Strategic Planning & Infrastructure	Cladding issues on buildings in Plymouth above 18m that have the potential to contain, or have been identified as containing ACM cladding that has a risk of combustion Risk Category: COMPLIANCE, REGULATION & SAFEGUARDING	~	National guidance has been produced and actioned or communicated by PCC. A strategic overview on affected buildings has taken place and communication to all relevant building owners. 24 hour patrols and a full list of fire and safety measures have been fully implemented at 3 sites including compartmentalisation and all publically owned buildings are being reviewed Sprinkler system is being installed in 3 Devonport towers.		The responsibility lies with the individual building owners but PCC and Devon and Somerset Fire and Rescue Service have taken the lead on communicating relevant information to all affected properties. Strategic lead overview (Gold) at PCC with support from DSFRS and the relevant affected building 'responsible person'.		5 10	2 5	5 10	G	ensure building owners are carrying out their responsibilities effectively. Re-cladding of some buildings has taken place and is satisfactory. Some buildings still have	Internal business process monitoring. PCC taking a complete overview of monitoring and intervention where necessary. Possible enforcement action in the future via relevant legislation.	Feb-19 F	Paul Barnard	Anthony Payne	Gill Peele
12	SHR1	Finance	Maintaining Corporate/Senior Leadership Team capacity and resilience to deliver the Council Plan. Potential for adverse impact on the citizens of Plymouth and the Council's reputation if strategic workforce plans are not effectively implemented. We take responsibility for our actions, care about their impact on others and expect others will do the same. Critical success factors; attraction, recruitment, development and retention of senior leaders; organisational design which is fit for purpose to deliver our statutory duties and Counci objectives; Senior Leaders reporting they feel safe, happy and thriving a work with appropriate arrangements in place to support resilience Risk Category: SERVICE DELIVERY / REPUTATION	quality public services	Organisational Restructure toolkit in place. CMT/SLT leadership development programme under evaluation. Team Plymouth quarterly events in place. Multi-agency coaching network in place. Occupational Health and Employee Assistance Programme in place. Succession Plans being developed for all critical roles. Agile HR policies and procedures available on staffroom. Workforce data. Sickness absence and staff turnover. Agency/interim spend controls.		Organisational Design proposals approved by Council in January for full implementation by summer 2018. People Strategy 2016-20 endorsed by Cabinet May 2017 (Talent, Leadership & Culture).	2	5 10	2 5	5 10	G	Plan for the Senior Leadership Team to be implemented to include: Strategic workforce plans for the Senior Leadership Team.	Sickness absence due to stress, anxiety or depression; performance against Council's objectives; delivery of People Strategy; staff survey; wellbeing and resilience survey; safety climate survey; senior leadership staff turnover; exit interviews	Implementation 601/10/2018 with 6 month review		Tracey Lee	Aaron Perrin
13		Strategic Planning & Infrastructure	Risk of failing to deliver the range of housing to meet Plymouth's need via the Joint Local Plan (JLP) and the Homes for Plymouth Programme Risk Category: DEVELOPMENT & REGENERATION	range of homes	Progress on previous Plan for Homes sites regularly reviewed. Sites identified in the JLP 5 year land supply regularly reviewed. Each JLP site now has a Delivery Strategy, with various forms of proposed intervention based upon the identification of resources. Review of partnerships and partners to manage delivery and ensure capability. On-going strategic relationship management with Homes England to achieve a fair share of the national funding.		Plymouth Growth Board. GAME Board. JLP Member Steering Group. JLP Leadership Delivery Group.	3	3 9	3 3	3 9	G	sites to identify sites for housing delivery. We	Regular reports to Portfolio Holders. JLP Member Steering Group and JLP Leadership Group	Annual delivery monitoring year end and on going	Paul Barnard	Paul Barnar	d Gill Peele

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14 SSPI3	Economic Developmen	growth in line with the Council's Corporate Plan and vision for the City which could lead to higher unemployment and lack of the right labour skills to match the needs of	benefits as many people as possible	We have put in place a series of economic development measures including for People - 1000 Club, Building Plymouth, Urban Enterprise Programme Manufacturers Challenge. Place regeneration we have undertaken direct development (Hearder Court), started on-site at Oceansgate, signed a City Deal, embarked on Plymouth Science Park phase 5 now open. Inward investment - continued support, two new landings in the city - the Ship (Sitel) and at Turnchapel. Supporting Babcock to grow. Business Support we have set out a £2.5m social enterprise investment fund supported the Gain Growth Fund, attended trade shows and reworked the inward investment guide/website. Secured £69.9m of external and grant funding. Other developments - Oceansgate phase 1 topping out ceremony, completion of Plymouth Science Park phase 5, Langage Phase 2, The Box, Roborough Eco Village, Drake Circus Leisure. Combined efforts are also having economic impact with a jobs pipeline of over 3000, over 3500 apprenticeships starts in 2017, GVA growth and continue low unemployment. Employers such as Thales, Sitel, Becton Dickinson, Dartmouth Foods, Burts Crisps, Babcock, Princess Yachts, Crowne Plaza and Premier have all made significant investments in Plymouth.		Growth Board. There is governance in place at the City Deal Programme Board and strategic oversight provided by the Growth Board	3 3	9	3 3 9	G	Business Support - development of the marine/blue tech sector, co-ordinating inward investment, levering off the LEP to improve connectivity and exploiting the Mayflower to reposition the city at the centre of celebrations. We are developing Nuclear and Marine national deals linked to the HotSW Productivity Plan further building on our strengths. Brexit element	numbers, growth in jobs	Ongoing	David Draffan	David Draffan	Gill Peele
15 SED1	Economic Developmen	Industries Production Campus (MIPC) site,	city - Quality jobs and valuable skills	The Council has the flexibility in its legal agreement with the MOD to slow down the legal transfer of the final phases of South Yard and has done so for Area 5 to enable sufficient income to be generated to pay for running costs. The Council is continually exploring opportunities for grant funding and other income to develop the site. There is a proactive approach to marketing and launching at local, regional and government levels. Phase 1 was completed in May 18		There is governance in place at the City Deal Programme Board and strategic oversight provided by the Growth Board	3 4	12 D	Pelete	D	follow. A Funding Package for Phase 2 is well developed with the Council approving a £6.1m	with development and income can cover all sit running costs. Number of businesses landing in South Yard.		Patrick Hartop	David Draffan	Gill Peele
16 STP1	Finance	explore more cost effective shared service	Providing quality public services	Delt Shared Services delivery model developed. Other Shared Service delivery models are also being considered. Risks being tracked through project management process to ensure all known concerns about any proposed transfers are addressed with suitable mitigations.	Regular project accounting reports to the Future of Shared Services and The Way We Work Programme Boards.	Review mitigation at pre-decision Scrutiny Panel and Cross Party Working Group	2 4	8 D	Pelete		Ensure continuous engagement with Trade Unions, Cabinet and Shadow Cabinet to stay on top of issues that might prevent decision making Moved to ORR		, ,	Peter Honeywell	Andrew Hardingham	Aaron Perrin
17 SF1 On IRR	Finance	Failing to develop a contractual arrangement with Torbay Council to deliver their children's services. Risk of not exploiting the opportunity to explore new and more cost effective service delivery models, based on greater economies of scale and the sharing of best practice, to benefit both councils. Plymouth Council would also lose the opportunity to align more closely with other commissioning and governance arrangements such as those emerging in the Health and Care Sustainability and Transformation Plans and the changing public sector landscape. Risk Category: FINANCIAL	Keep children, young people and adults protected	-Due diligence exercise being undertaken. Officer project teams set up within both councils to develop the detail required. Risk log in place.	Cross Party working group meet every 2 weeks to review progress. Key stakeholders engagement day has been held. Workstream leads from both authorities now working together on assurance as part of ongoing project.	political groups.	3 4	12 D	Pelete	D	management capacity with Commissioner, Leader and Leader of the Opposition;	Should the strategic contract progress the DfE will issue a Statutory Direction setting out the terms of the contract, as defined in the agreement.	Apr-1	8 David Northey	Andrew Hardingham	Aaron Perrin
18 SF4	Finance	Failing to adhere to the Data Protection Act Regulations from May 2018. Failure to adhere to these Regulations may lead to a fine from the ICO and damage to reputation. There will also be a resource cost to the council in implementing actions to manage the new regulations. Risk Category: FINANCIAL	Providing quality public services	ICO Action Plan. Information Audit completed for all departments. Staff workshops completed.	Devon Information Security Partnership (DISP). Information Lead Officer Group (ILOG) raise awareness within departments. Information Governance Manager has raised awareness at CMT and DMTs.	Audit & Governance Information Governance	4 4	16 D	Pelete		Delt are conducting assessment of ICT systems for compliance. Corporate Privacy Notice complete, service specific notices being finalised. Merged with SF5	Monitor action plan through MISF/ILOG	Ongoing	John Finch	Andrew Hardingham	Aaron Perrin

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19 SF6	Finance	connected national infrastructure due to vulnerable infrastructure or attacks via standard hacking methods, phishing emails or malware infection.	Annual IT Health Check Regular vulnerability scans carried out IT Infrastructure patching policy in place Pro-active protective monitoring by Babcock	Management of Information Security (MISF) Group monitor incidents.		2 2	4 8	Delete	D	Implement compliance requirements into Delt business as usual - This is a work stream of the information management project Ensure vulnerability scans are conducted and reported to PCC The 2017 IT Health Check has been completed and all vulnerabilities were addressed by February 2018 in order to meet compliance requirements. Merged with SF5	Fransformation programme monitoring Build into service level reporting	Ongoing	John Finch	Andrew Hardingham	Aaron Perrin